7. (a) What do you an by MIS? Discuss various char istics expected of a good MIS.

(b) What are D n support systems? How do these in decision making? Explain.

U

8. (a) What do you an by E-commerce? Explain the rious benefits of e-commerce.

(b) What do y ıean by electronic payment syst Explain the pre-paid and post-paic ıent system.

9. Explain the followi detail :

(a) Business mo E-commerce

(b) Cryptology ar hentication Protocol

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Roll No. .....

67073

M.C.A. 2nd Sem.
(with new notes - M.M. 80 w.e.f. May, 2013)

Examination–May, 2016

Computer Based Management Systems & E-Commerce (New)

Paper-MCA-203

Time : 3 hours ***Max. Marks : 80***

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

Note : Attempt **five** questions in **all**. Question No. **1** is **compulsory**. In addition to compulsory question, attempt **four** more questions selecting **one** from each unit. All questions carry equal marks.

1. Compulsory question :

(a) What do you mean by contingency approach ?

(b) What is ESS? E ı.

(c) What is cryptol How is it used in E-Commerce ?

(d) Define Organiza ıtructure.

(e) Define leadersh ıplain the qualities of a good leader

(f) What do you r by Authentication Protocol? Expla

(g) What is TQC? E ı.

(h) What is kno ı work system? Discuss.

Uni

2. (a) What is Mana ıt? How will you classify the l of management? Briefly descril ıe functions of different levels (ıagement.

(b) Explain the r f organizing and leading process nagement.

3. (a) What do you ı ıtand by classical management? ı is classical management u ı business today? Explain.

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(b) Write note on Systems Approach and Behavioural management.

Unit-II

4. (a) What do you mean by communication? What are the characteristics of a good communication ? Why is effective communication very important in management ? Explain.

(b) What is EDI (Electronic Data Interchange)? Explain its role in management.

5. Explain the following :

(a) TQM(Total Quality Management)

(b) Seven -S-model

Unit-III

6. (a) What do you mean by MIS? Discuss various characteristics expected of a good MIS.

(b) What do you mean by KWS (Knowledge work system)? Explain in detail.