

Roll No.

12045

MBA 2 Year 3rd Semester (CBCS)

Examination – December, 2018

ORGANIZATION CHANGE AND DEVELOPMENT

Paper : 17IMG23GH2

Time : Three Hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section – A (Question No. 1) is *compulsory*. Attempt *one* question from each Unit in **Section – B**. All questions carry equal marks.

SECTION – A

1. Describe the following :

- (a) Reactive Change
- (b) Organizational Climate
- (c) Coaching
- (d) T Group
- (e) Functional Structure
- (f) Socio Technical System

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- (g) Professional Ethics
- (h) Global strategic Orientation

SECTION – B

UNIT – I

2. Define organizational change. Explain its nature. Discuss the forces of change affecting the organizations.
3. Explain the concept of OD. What are its characteristics ? Discuss OD process in detail.

UNIT – II

4. Explain sensitivity training. Discuss its process in detail. What are the advantages and disadvantages of sensitivity training ?
5. Discuss organization confrontation meeting. Discuss its process. Under which circumstances this method is used.

UNIT – III

6. Explain the concept of techno-structural intervention. Explain various structural designs for organizational development.
7. Define strategic intervention. Explain mergers and acquisition process and their objectives.

UNIT – IV

8. Discuss organizational development in service sector. Explain the environmental trends in health care.
9. Discuss the role of OD professionals. Explain various ethical dilemma OD practitioners face in their practice.