

Roll No. ....

**56046**

**M.B.A. 2 Year 3rd Semester  
(N.S.) Batch 2011-13**

**Examination-December, 2015**

**Organizational Change and Development**

**Paper-MBA-307**

**Time : 3 hours**

**Max. Marks : 80**

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Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

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**Note :** Attempt any **four** questions from section-B selecting at least **one** question from each unit. Section-A having short questions of 2 marks each is **compulsory** to attempt. Section-B questions carry 16 marks each.

**Section-A**

1. Write short notes on the following having words limits not more than 50 words :

56046-2400-(P-3)(Q-9)(15) (1)

[ Turn Over

- (a) Role competencies
- (b) Objectives of OD
- (c) Third party intervention
- (d) Importance of mentoring
- (e) Team building
- (f) Organizational transformation
- (g) Business ethics
- (h) Global cultural values

### Section-B

#### Unit-I

- 2. Describe the process and objectives of OD. Explain its important factors responsible for organizational development.
- 3. Discuss the theories of planned change ? Explain any one which contributes towards growth of the organizations.

#### Unit-II

- 4. Explain importance of T-groups in organizations. How and why do they take place in business organizations ? Discuss.

56046-2400-(P-3)(Q-9)(15) (2)

- 5. Describe the role of coaching and mentoring in organizational growth and development.

#### Unit-III

- 6. What are structural interventions? Discuss their role in organization-environment relationship.
- 7. Discuss the phases of organization transformation. Explain its objectives and challenges to organizations.

#### Unit-IV

- 8. Describe the role of OD in service sector. What are their implications to organizational development ? Discuss.
- 9. Anticipate future trends in OD. What challenges are faced by organizations while facing such trends ?

56046-2400-(P-3)(Q-9)(15) (3)