

Roll No.

12003

**MBA 2 yr. 1st Sem. (CBCS) Old
Examination – December, 2019**

ORGANIZATIONAL BEHAVIOUR

Paper : 16IMG21C3

Time : Three Hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note: Attempt all the *eight* parts of the question in **Section-A**. Attempt *four* questions selecting *one* question from each Unit in **Section-B**. All questions carry equal marks.

SECTION – A

1. Explain in brief the following :

(a) Workforce diversity

(b) Emotional intelligence

- (c) Personality
- (d) Concept of reinforcement in organizational behavior
- (e) Group dynamics
- (f) Virtual teams
- (g) Organizational Learning
- (h) Difference between proactive and reactive change

SECTION – B

UNIT – I

2. Do you think the knowledge of organizational behaviour is really required for a manager ? Justify with examples.
3. What does it mean for an organization to act ethically ? Describe the major ethical issues organizations face in the modern business environment. Also, suggest certain guidelines for managing ethics in the workplaces.

UNIT – II

4. How are attitudes formed ? What are its characteristics and components ?

5. Explain the concept of stress at work. As a manager, what steps you will take to prevent and manage stress in the organization ?

UNIT – III

6. State the meaning and importance of employee empowerment. What steps do organizations follow to empower their employees in workplaces ?
7. What are the different sources of power ? How does power and politics contribute towards managing people effectively ?

UNIT – IV

8. State the various types of organization structure on the basis of relationship. Also, discuss the positive and negative points of each type of structure.
9. What are the objectives and characteristics of organizational development ? How far is it relevant to India ?