

Roll No. ....

**56003**

**MBA 2 Year 1st Semester**

**(Old) Batch 2011 – 12**

**Examination – December, 2017**

**ORGANIZATIONAL BEHAVIOUR**

Paper : MBA-103

*Time : Three Hours ]*

*[ Maximum Marks : 80*

*Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.*

*Note :* This paper consists of *two* sections (Section A and B). Section A is *compulsory* and carrying questions of *two* marks each and Section B consist *eight* questions. The students shall be required to attempt *four* questions from Section B selecting *one* question from each Unit. All questions carry equal marks.

**SECTION – A**

1. (a) Define the key elements of OB.
- (b) Explain the scope of OB.
- (c) What is Personality ?

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(d) Define the Sources of Attitudes.

(e) Discuss the Interpersonal communication.

(f) Define the Team Work.

(g) Describe the Organization Structure.

(h) What is Organization Culture ?

### SECTION – B

#### UNIT – I

2. Identified trends and Models of Organizational Behavior as they have developed over a period of time point out why trends are moving in the direction that they are ?

3. Discuss the process of Organizational Behaviour. How it helps an organization in current scenario ?

#### UNIT – II

4. 'Personality Depends upon Various Factors', Justified the statement.

5. What do you understand by the Perception ? Discuss various managerial implications of perception.

#### UNIT – III

6. The Hindi movie 'Chak de India' is a classic case of converting group in to a cohesive and performing team. Critically discuss the strategies adopted by the coach in this transition.

7. Explain the concept of conflict management along with its process.

#### UNIT – IV

8. It is possible to change organizational culture ? What suggestions you would give the management for the purpose of changing the culture ?

9. Explain the factors responsible for creating and transmitting organizational culture and for getting it to change.