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BTTM 1st Semester (New Scheme w.e.f. 2021)
Examination, February-2022

FOUNDATION COURSE IN MANAGEMENT
Paper-21BTTM 105

Time allowed : 3 hours] [Maximum marks : 80

Note : Attempt six questions in all. Question No. 1 is compulsory.

1. Explain :
 - (i) Organizational structure
 - (ii) Esprit de corps
 - (iii) Democratic Leadership style
 - (iv) Body Language
 - (v) Semantic barriers
 - (vi) Authority
 - (vii) Self-actualization needs
 - (viii) Principle of stability and tenure of staff
 - (ix) Principle of order
 - (x) Equity
2. Define Management. Discuss management as art, science and profession.
3. Explain the concept of behavioural approach to management.

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4. Explain :
 - (a) Types of plans
 - (b) MBO
5. Joint goal setting is the essence of MBO. Explain.
6. What is an organization ? Discuss the different principles of organization required for smooth functioning of hotels.
7. Briefly explain different forms of organizational structures with the help of flow chart.
8. Explain :
 - (a) Leadership grid
 - (b) Decentralization

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