

Roll No.

57731

BBA (II) 4th Semester (N. S.) 2014-17

Examination – July, 2021

ORGANIZATIONAL BEHAVIOUR

Paper : BBA-II-N-401

Time : Three hours] [Maximum Marks : 80
Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section A is *compulsory*. Attempt *one* question from each unit on section B. All questions carry equal marks.

SECTION – A

1. (a) What are the negative effects of culture?
- (b) List the importance of studying OB.
- (c) Define Motivation.
- (d) Define group dynamics.
- (e) Explain the different styles of leadership.

- (f) What is the relationship between power and politics ?
- (g) Differentiate organizational culture and climate.
- (h) What is group cohesion ?

SECTION – B

UNIT – I

2. In your own words describe what the term organizational behavior means to you. How globalization, information technology, changing workforce, emerging employment relationships and work place values and ethics have affected the trends in OB studies in 21st century ?
3. Examine critically any two of the important theories of organizational behaviour.

UNIT – II

4. Explain different types of groups. Explain the reasons for forming groups. Specify the characteristics of different groups and different stages of group development. <https://www.mdustudy.com>
5. What are the factors influencing perceptions ? How the perception process is managed ?

UNIT – III

6. What are the dysfunctional outcomes of conflict ? Identify the structural and personal factors that contribute to conflict. Discuss the styles of conflict management.
7. What is work stress ? Describe the sources of work stress. How organizations manage the work stress ?

UNIT – IV

8. What are all the factors affecting leadership styles?
9. What is organization culture ? Describe the dimensions of organizational culture. How stories, rituals, material symbols, and language shape an organization's culture ?